

## Notice of Non-Discrimination and Accessibility

Carolina Urology Partners, PLLC complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. Carolina Urology Partners, PLLC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Carolina Urology Partners, PLLC:

- Provides reasonable modifications and free auxiliary aids and services for individuals with disabilities, including:
  - Qualified sign language interpreters
  - Written materials in accessible formats (large print, audio, electronic formats, etc.)
- Offers free language assistance services for individuals with limited English proficiency, including:
  - Qualified interpreters
  - Written materials in other languages

If you require reasonable modifications, auxiliary aids and services, or language assistance, please contact our office representative.

If you believe that Carolina Urology Partners, PLLC has not provided these services or has discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

## **Compliance Department**

Carolina Urology Partners PO Box 2369 Huntersville, NC 28070 Phone: 704-414-2855 Fax: 704-946-9216 compliance@carolinaurologypartners.com

You may also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

## **Mailing Address:**

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Phone: 1-800-368-1019 | TDD: 800-537-7697 Online Complaint Portal: <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> Complaint Forms: <u>http://www.hhs.gov/ocr/office/file/index.html</u>

This notice is available on our website at carolinaurology.com